

Ateco Staff

Our Customer Service

Unlike most companies, you won't find any automated phone ordering, answering or routing systems at Ateco. Each time you call, you will be greeted by a friendly, professional customer service agent to answer your questions, help you find the products you need and expedite your orders.

Top Quality Materials

Ateco products begin with the finest materials, from metals to fabrics to plastic films. Our products are made to last under the punishing conditions of restaurant and high-output commercial kitchens. After four generations of field testing, we know what works and what doesn't!

Our Skilled Craftsmen

The expertise and pride of our work force is evident in every product we sell. Many of our products are made with pride in the USA while others are assembled or packaged in our facilities with the attention to detail that has distinguished Ateco for generations.

Meticulous Attention to Detail

Every kit we sell is assembled by hand and comes with all the parts you need. Our staff checks each individually to ensure that nothing is missing from your product.

Quality Control

Before they reach the shelf, Ateco products undergo testing for durability, reliability and quality. Our inspectors make sure that these high standards are met in each of our products.

Accurate Fulfillment

Nothing is more frustrating than an incorrect or incomplete order. With experience in assembly and manufacturing, our fulfillment staff knows our product line inside and out so that they minimize those errors.

Responsive Shipping and Tracking Department

Speed and accuracy makes our shipping department effective. As soon as your order is placed, our staff begins to process it using a time-tested procedure. We keep detailed records so that we can trace your order internally or externally as needed.